



Region 10 ESC/CERT 400 E Spring Valley Rd □ Richardson, TX 75081 □ Phone:
972.348.1680

Complaint Procedure

If you believe you have a complaint against the Region 10 Educator Preparation Programs (EPP), please contact the Region 10 EPP Director, Dr. Bud Nauyokas:

Bud.nauyokas@region10.org or call 972-348-1076

After an initial phone conference or email interchange, if further discussion is required, please schedule a conference where concerns and/or complaints will be further discussed and resolved informally, if possible.

If the complaint is not resolved by the Region 10 EPP Director, you may file a formal complaint with Region 10 Education Service Center. Complaints at this level must follow the Region 10 ESC policy requirements:

[Region 10 ESL Public Complaints](#)

A printed copy of the Region 10 compliant policy will be provided upon request.

If a complaint is not resolved by the Region 10 Education Service Center, you may file a complaint with the Texas Education Agency. For more information, please view the TEA complaint process:

[Complaints Against Educator Preparation Programs](#)

A printed copy of the TEA complaint policy and associated forms will be provided.